Washington State SC-CMS Project
Proposed Contract Amendments
With Tyler Technologies
April 4, 2014

Background

Three major events occurred in the first quarter of 2014 that impact the contractual agreement that AOC has with Tyler Technologies.

1. On January 27, 2014, Justice Mary Fairhurst, Chair of the Judicial Information Systems Committee (JISC), received a letter from Judge Susan Craighead, Presiding Judge of King County notifying her that the King County Superior Court Executive Committee had voted and made the decision to withdraw from the SC-CMS project.

2. On March 13, 2014, the Washington State Legislature approved the 2014 Supplemental Budget Request for the SC-CMS project and attached a budget proviso to the funding (see Appendix A).

3. A potential solution has been reached with the County Clerks, Judges, and Court Administers regarding document management.

Objective

To amend the AOC contract with Tyler Technologies to accurately reflect the current project scope, schedule, and budget based on the recent developments regarding King County, the legislative proviso, the proposed solution for document management, and other necessary technical amendments. AOC will negotiate with Tyler Technologies to amend the contract.

Discussion

The following four contract amendments are being proposed:

1. Remove the King Implementation and Reduce the Overall Contract Cost

Phase 5 in the contract was focused solely on the King County implementation. Since King County has withdrawn from the SC-CMS project and is no longer a part of the Odyssey implementation, all references and associated costs to King County's implementation need to be removed from the contract.

This should reduce the overall contract cost by approximately $2.3 million.

2. Change the Statewide Rollout Approach/Strategy

In November 2013, during discussions with the Project Steering Committee regarding the selection of the Early Adopter courts, Tyler Technologies proposed a different statewide rollout approach/strategy than was outlined in the contract. The current contract calls for a two-track rollout strategy (Track A and Track B). The proposed approach incorporates multiple counties into regions containing approximately 150 users. Tyler believes this approach will accelerate the implementation process and timeline. The Project Steering Committee agreed with their recommendation. Accordingly, the contract should be amended to reflect this change in the statewide rollout approach/strategy.

3. Shorten the Statewide Rollout Schedule

Approximately 15 months was planned in the contract for the implementation of King County. With King County's decision to withdraw from the project, the overall project timeline should be amended.

4. Change the Pilot(s) Go-Live Implementation Date

The contract date for Pilot(s) Go-Live is May 6, 2015. Because it has taken several months to resolve how document management will be implemented, the pilot go-live date must be changed to June 30, 2014 (a 2 month delay). The agreed upon approach introduces an option not previously contemplated. The additional approach will allow each county clerk to either use their current document management system or select the integrated document management system provided in Odyssey. The delay will provide additional time required to develop and test two new document management interfaces for the two pilot courts. Implementation of the additional document management option is not expected to affect the implementation schedule for the Early Adopter courts.